



## LIMITED WARRANTY FOR WOOD DOORS

SIERRA DOOR warrants all doors sold under the warranty (except those doors expressly excluded from this warranty) for one (1) year from the date of shipment, and at the time of shipment to be of good material and workmanship, and to be free of defects which would render said doors unserviceable or unfit for their ordinary recommended use.

This warranty extends only to the first purchaser of said door(s) and may not be enforced by any person to whom said door(s) are transferred.

ANY IMPLIED WARRANTIES WHICH THE PURCHASER MAY HAVE ARE LIMITED IN DURATION TO ONE (1) YEAR FROM THE DATE OF SHIPMENT.

**WARP TOLERANCES:** Warp shall not be considered a defect unless it exceeds 1/4 inch in the plane of the door itself. "Warp" is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warp" shall include bow, cup, and twist measuring the amount of warp present in a door, the following method shall be used. Bow, cup, and twist shall be measured by placing a straightedge, taut wire or string on the suspected concave face of the door at any angle (i.e. horizontally, vertically, diagonally), with the door in its installed position. The measure of bow, cup, and twist shall be made at the point of maximum distance between the bottom of the straightedge, taut wire or string and the face of the door.

### Matters Excluded From This Warranty:

1. Unsatisfactory service or appearance caused by failure to follow recommended handling and finishing instructions not covered by this warranty.
2. The appearance of field-finished door is not warranted in any event.
3. Natural variations in the color or texture of wood are not to be considered as defects.
4. The warranty against warp does not apply to the following:
  - A. All 1-3/8 inch and 1-3/4 inch thick doors which are wider than 3 feet or higher than 7 feet.
  - B. Doors that are improperly hung or do not swing freely.
5. Like any solid wood product, Sierra doors are subject to changes due to variation of humidity and temperature. We cannot know all the circumstances surrounding every situation in which our products are stored or installed. Therefore, we can not give any guarantee against shrinkage. (Refer to AWI notice.)
6. This warranty does not cover:
  - A. Any delamination caused by failure to protect and seal all exposed surfaces of the door. If warranted doors are found to contain defects as stated above, the manufacturer may, at its option, either,
    - (1) Repair the door(s) without charge.
    - (2) Replace the door(s) without charge, in the same stage of fitting and/or finishing as was originally supplied.

## EXTERIOR DOORS

1. Any door used in an exterior application must be at least 1-3/4" thick.
2. Any exterior door must be installed under an adequate overhang or with protection.
3. Adequate overhang depends on the typical weather conditions of the site where the building is located.
4. Typically, this means an overhang projecting a distance away from the door, at least equal to one-half the elevation difference between the bottom of the door and the base of the overhang structure.

## PROCEDURES

The procedure that the purchaser should follow in order to obtain performance of any warranty obligation is as follows:

1. If at the time a door shipment is received, said door(s) is found to have defect(s) which can be reasonably discovered by inspection of each door(s), the purchaser must, prior to hanging or fitting, and within ten (10) days, send written notice of said discovered defect(s) to the manufacturer.
2. If a defect is discovered or occurs after a door is fitted and hung, written notice of said defect(s) must be sent to SIERRA DOOR within one (1) year from the date of shipment.
3. Written notice must include complete list of door(s), type, size, qty, mfg., date and details of defect.

SIERRA DOOR will not be liable for any door(s) repaired or replaced without its prior written consent.

Action on any claim or warp may be deferred at the option of the manufacturer, for a period not to exceed one (1) year from the date of claim. If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment to permit conditioning to humidity and temperature.

SIERRA DOOR's sole responsibility under this warranty is as stated herein, and it shall not be liable for consequential, indirect, or incidental damages, or for any amount in excess of its price for the shipment involved, whether the claim is for breach of warranty or negligence.

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**UPDATED January 2008**  
**Address Changed July 2008**